



Code of conduct: Parents and caregivers

Practicalities

- Do not bring your child if they are unwell such that it may affect their ability to participate or cause harm to others
- Ensure your child has the right kit for the session as well as enough food and drink
- Make sure your child arrives at sessions on time and is picked up promptly; or let us know if you're running late. We advise dropping off and collection at the door due to the hazardous nature of the car park
- Complete all consent, contact and medical forms and update us straight away if anything changes
- Tell us who the child is going home with or how they are getting home, if it changes from the details on their records.
- Understand Luna is free from illegal drugs, alcohol, tobacco, and vapes. This includes the area immediately outside the studio.
- Do not enter the training space when lessons are on unless asked by the coaches
- Keep our studio clean by tidying any mess made, taking litter home and removing dirty or wet shoes or clothing

Behaviour

- Maintain a good relationship with your child's coach and catch up with them as much as you can about your child's development
- Talk to us if you have any concerns about any part of your child's involvement — we want to hear from you
- Remember that children get a wide range of benefits from participating in sport, like making friends, getting exercise and developing skills. It's not all about wins and losses
- Listen when your child says they don't want to do something – your child's interest level should drive their training, not yours
- Behave positively whilst supporting them in lessons or at shows — please encourage them, say "Well done" and let your children know you're proud of what they're doing. You are also responsible for the guests you bring to Luna sessions and events

- Leave the coaching to the coaches, we are qualified to teach them – we have lesson plans already set out for each lesson, it can be distracting and dangerous for anyone other than coaches trying to get involved in the lesson
- Think about how the way you and your guests react and behave affects not just your child but other children too. Lead by example when it comes to positive behaviour whilst at Luna; or let other parents take their cues from you
- Use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person
- Talk to your child about embracing good etiquette and encourage your child to play by the rules
- Ensure that your child understands their code of conduct

As a parent, we understand you have the right to:

- Be assured that your child is safeguarded during their time with us
- See any of our policies and procedures at any time
- Know who the safeguarding lead responsible for your child is and have their contact details
- Know what training and any qualifications, where applicable, our coaches have
- Be informed of problems or concerns relating to your child
- Know what happens if there's an accident or injury, be informed if your child is injured
- See records of any accidents
- Have your consent sought for anything outside of our initial consent form photography
- Have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents, carers and family members to follow the behaviours and requests set out in this code. If there is any behaviour which contradicts any of the points set out above, we will act to address the problem straight away with the person(s) involved.

Persistent concerns or breaches may result in the person(s) being asked not to attend shows, events and training sessions if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave Luna Acrobatics and Aerial Arts permanently, which is something we never want to do.

By registering your child/ young person with Luna Acrobatics and Aerial Arts, you are confirming to abide by the above code of conduct.