



## Code of conduct: Students

The term student applies to anyone regardless of age participating in a class, workshop, practice session or other event at Luna Acrobatics and Aerial Arts (Luna).

To ensure Luna is a safe and happy place for everyone we ask the following of all our students:

### Practicalities

- Arrive on time to class, wear clean clothing appropriate to the activity, ensure watches, fitness trackers and jewellery are removed (or covered with surgical tape), long hair should be tied up.
- Maintain personal hygiene, wash hands / use hand sanitiser upon entry and on leaving, body spray / deodorant is freely available in the toilet room.
- Leave valuable items at home, as we will not be responsible for any loss or damage to personal property at the studio or on the industrial estate
- Ensure medical and health forms are complete and up to date. Advise us on any new injuries or concerns that may affect your performance.
- Keep your contact details and emergency contact details up to date.

### Specific to children under 18 years of age

- Children must be collected promptly after their session. Please supply the names of any adults that are permitted to collect them after their session. *We advise collecting children from the door, due to the hazardous nature of the car park on the industrial estate.*

### Behaviour

- Treat each other with respect and dignity, understanding difference within our club by not discriminating against age, gender, race, sexual orientation and ability.
- Encourage other students, celebrate success at all levels and be kind.
- Unless booked on to the class, do not enter the training space unless asked.
- Listen and pay attention to the coaches, ask for help or clarification if needed. Do not teach other students.
- Be sensible and patient whilst waiting your turn.
- Bullying and harassment will not be tolerated.
- Phones are permitted in class for adults and we encourage photography to capture progress. We ask that prior to posting on social media that any other persons in the background are consulted, this is your personal responsibility.

### **Specific to children under 18 years of age**

- Children will not be permitted to have their phones upon their person in class. *On occasion the coach may allow photography under the strict guidance that it is only that child whose image is captured.*

### **Out of class**

- Inform us of any wrong or bullying behaviour you see that impacts or involves any of our students.
- Understand that some people may not want to be friends or liaise out of class. This includes connecting on social media.
- Contact regarding classes, bookings and other questions should be done via Luna (email [info@lunaacro.com](mailto:info@lunaacro.com), Facebook messenger) and not directly with coaches.
- Please do not take offence if people, including our coaches or other students do not accept a follow / friend request on social media or choose to delete / unfollow you.

### **Specific to children under 18 years of age**

- To ensure the safety of our younger students, following safeguarding guidance, we do not allow our coaches to follow them on social media. Where we can, we actively delete follow / friend requests from children. This may not always be possible as some coaches have thousands of followers on their professional accounts. The responsibility goes to the parent / adult of the child to ensure they are not attempting to make contact with our coaches out of class. *There are the club social media pages that children may follow such as TikTok, Instagram and Facebook. These platforms can be accessed and hence monitored by Fenella - director of Luna, Sarah-Jane - studio coordinator and Mary - safeguarding lead.*

Persistent concerns or breaches may result in the person(s) being asked not to attend shows, events and training sessions if their attendance is considered a risk to the welfare and enjoyment of participants.

Continued issues and repeated breaches of this code may result in us regrettably asking you to leave Luna Acrobatics and Aerial Arts permanently, which is something we never want to do.

**By registering with Luna Acrobatics and Aerial Arts, you are confirming to abide by the above code of conduct.**